Sample TEL Script with NSF Fee

We will now be recording our agreement: I want to confirm your understanding of the following details: Your name is _____ and you are giving (name of Company) verbal authorization to debit your Bank Account for: (Amount of Debit.) Is that correct?

The Product or Service you are purchasing is: (describe briefly with important details verbalized). Is that Correct?

The account to be debited is: (Route #) ,   (Account #)   Is that Correct?

You have authorized {company name} today (XX/XX/201X) to debit this account on: (Date, multiple dates or recurring schedule) Is that Correct?

If you would like to revoke your verbal authorization, please contact us at XXX-XXX-XXXX at least 2 business days before the scheduled debit to let us know you wish to take back your authorization.

In the event your payment is returned unpaid, you authorize us to electronically (or by paper draft) re-present the payment to your bank account. In addition to this, you authorize us to make a one-time electronic fund transfer from your account to collect a returned item fee of $_____.

I will now need to you please say "I Agree" in order to approve this charge. Do you agree with the charge?

Thank you! If you have any questions about this order, you can contact us at (phone #) during our regular business hours of (your hours).